PROJECT STAGES

1. STAGE
For the first stage, in the "onward" period, when the project reached the expected assignment we found a team of software engineers trained in this field and the necessary technologies.

2. STAGE
The assigned team focused on maintenance, support and help desk tasks, allowing the client’s team, with greater technical and business knowledge, to focus on the development of new functionalities.

3. STAGE
For the last stage of the project, we assigned trainees from our "Work Insertion Program", allowing part of our team to get involved in the development of new functionalities together with the client’s team.

BENEFITS

- BEST TIMES OF PRODUCTION RELEASE
- SHORTER INCEPTION TIME FOR PROFESSIONALS
- CAREER PLAN FOR TEAM MEMBERS
- INCREASED TEAM PROACTIVITY AND CREATIVITY
- LOWER OPERATING COST

FINANCIAL

- TCO: 31%
- LEARNING CURVE: 17%
- FEATURES IMPLEMENTED BY ROLLOUT: 14%
- TIME RELEASE TO PRODUCTION: 22%
- IMPACT OF STAFF TURNOVER: 17.6%

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TCO REDUCTION AND STRATEGY FOCUS

The largest ATM Network in South America achieved a significant improvement in the total cost of maintenance and support of its applications allowing it to focus more on the core of its business as well as the future needs of the organization.

THE PROBLEM: HIGH COSTS

EPIDATA SOLUTION

For this project, Epidata used the following management processes:

ANALYSIS
An analysis of the client's current needs and growth was performed.

SOLUTION
A solution was provided based on the problem and evaluated together with the client.

STRATEGY
A take-over strategy was designed for the project.

IMPLEMENTATION
The strategy was implemented, which included the sharing of knowledge and training of team members.